



WARRANTY VOUCHER

**Equipment manufacturer,
model, type :**

Serial number :

Owner data :
Name, address,
Phone

Seller data : Company
name Invoice/check no.
and date

**Company/self-employed
data (name and certificate
no.) that performed
assembly and start-up
work:**

**Date of commissioning,
installer's signature:**

I hereby confirm that I have received the equipment in full and the equipment was installed by a certified master in accordance with the warranty terms .

Owner's signature : _____

Date: _____

Warranty Terms - SIA TOP Santehnika

Warranty Period

The factory-specified warranty period is 24 months for an individual and 12 months for a legal entity, from the product sale date.

Device Installation

- Installation must be carried out by licensed organizations with appropriately certified person.
- Equipment start-up must be performed by authorized specialists listed in the warranty card.
- In regions without authorized organizations, certified specialists must perform the work and prepare relevant start-up documentation.

Installation Requirements

- Equipment must be installed in compliance with national construction standards, local regulations, and manufacturer instructions.
- Prior to installation, all equipment must be stored in a dry, warm room.

Warranty Repairs

- Repairs are performed only by the seller's institution listed in the warranty card or a service organization authorized by SIA TOP Santehnika.
- A fully completed and correct warranty card is required.
- Warranty period does not change after repairs.
- After the warranty period, spare parts have a 6-month warranty.
- Incorrectly completed warranty cards void warranty service.

Warranty Cancellation Cases

- The factory serial number is damaged or removed.
- Unauthorized persons or organizations interfere with installation, operation, or maintenance.
- Design modifications are made.
- Non-original or low-quality materials are used.
- Non-original automation or control systems are used.

Warranty Terms - SIA TOP Santehnika

- The device is used contrary to the instructions.

Warranty Does Not Apply To

- Consumable materials.
- Damage caused by improper use, careless handling, or non-compliance with standards.
- Incorrect installation or start-up.
- Transportation from the seller to the installation site.
- Use of non-original spare parts or poor-quality materials.
- Improperly installed communications, electricity, water, gas, flue systems, etc.
- Use of energy or heat carriers not meeting standards.
- Natural disasters, fires, or force majeure.
- Foreign objects, substances, liquids, animals, or insects entering the equipment.

Recommendations for Safe Operation

- Install all components as specified by the manufacturer (e.g., filters in heating system return pipes).
- Use uninterrupted power supply and voltage stabilizers.
- Ensure the equipment matches the system and network parameters.
- Use antifreeze, additives, and inhibitors only if guaranteed by the manufacturer to be safe.
- It is strictly prohibited to use additives incompatible with the equipment materials.

Safety Notice

- Installation, start-up, repair, and maintenance must be performed only by certified specialists trained and certified by the manufacturer or its representative.
- Gas certificates must be available for equipment filling and start-up, if required.

Full warranty terms are available at - <https://www.topsantehnika.lv/terms/>

Confirmation

I hereby confirm that I read the terms of the Warranty and agree to the Warranty rules.

Owner's signature : _____

Date: _____